

Member Connection

Connecting with Delta Dental of Arizona is easy!

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Connection at www.deltadentalaz.com.



With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Renefit levels
- Frequency and age limits
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)

To register for the Member Connection, you need to:

- Go to www.deltadentalaz.com and select "New to Delta Dental of AZ? Enroll Now"
- 2. Select "Member" from the Registration page.
- 3. Complete the online registration. Enter the primary enrollee's first and last name (the name must appear exactly as your employer entered during enrollment; e.g., "Bob" may be "Robert"), the assigned subscriber ID or Social Security number (enter nine digit number with no dashes), and date of birth (enter two-digit month, two-digit day and four-digit year with dividers, e.g., 03/15/1984).

4. Once registered, you can easily access your and your covered dependents' benefits and claims information, print a temporary ID card, sign up to receive electronic EOBs (Go Green E-Statements), conduct a procedure code search and access EOB history.

Automated Phone System. Faster service for you.

You can also call 602.938.3131, option # 1 to access our automated phone system 24 hours a day, seven days a week or to speak to a customer service representative during normal business hours (7:30 a.m. to 5 p.m. Monday through Thursday, 7:30 a.m. to 4:30 p.m. Friday, Mountain Time.).

